# Ambassador Conference Call
# September 27, 2006

Colonel John F. Sackett
CRSC Division Chief
Army Human Resources Command

# Agenda

- ✓ ***Welcome & Introductions***
- ✓ ***Purpose of Ambassador Program***
- ✓ ***CRSC Technology***
- ✓ ***Ambassador Recruitment***
- ✓ ***Next Ambassador Call***

# Welcome

- ✓ **Welcome! And Thank you for joining us for the first bi-monthly Ambassador Conference Call**
- ✓ **Introductions**
  - COL Sackett, Chief, CRSC Army Division
  - Amy Schossler, Communications Outreach Lead
  - Wendy Wheeler, Communications Outreach – Ambassador Lead
- ✓ **Ground Rules**
- ✓ **Roll Call**
- ✓ **What is CRSC?**
  - Enacted by Congress on December 2, 2002, CRSC provides compensation for eligible retired veterans with “combat-related” injuries. CRSC is operated under the Army Human Resources Command (AHRC), by the United States Army Physical Disability Agency.

# Purpose of the Ambassador Program

## ✓Ambassador Roles and Duties

- Spread the word – CRSC is a very important benefit that many retired veterans are not aware of and they could be eligible!
- Volunteer Status – whatever time you are able to give is all the time we need!
- Help other retired veterans: understand what CRSC is through your knowledge and the tool kits, and help them through the claim process when needed
- As an Advocate for CRSC's Outreach effort, the most important piece of advice any of you can give an individual is to apply for the benefit, regardless if you are unsure of their eligibility. Remember, the cost of postage for them to mail their claim is well worth the effort if they are awarded CRSC.

## ✓Event Participation

- RADS and Local events in your area – identifying and attending these events to reach the retired veteran community
- Listing of RADS by state and City will be made available on the web soon
- A call for volunteers man these events
- Tool Kits and supplies needed for these events –
  - Kits (5) on the web
  - Tool Kit sent to you

# CRSC Technology

## CRSC Website

- ✓ **New Website – changes**
  - Overhaul – making the CRSC webpage more user friendly
    - Expected Completion Date – October 15, 2006
- ✓ **Changes to Expect**
  - FAQs
  - Web Board – a way to Share Best Practices by posting your experiences from events, suggestions about how to reach the community and connection to other Ambassadors
  - Ambassador Listing – update on a weekly basis and listed by location

# *The Next Call*

- ✓ **Notes** from this Call will be made available on the Web as well as through e-mail.
- ✓ **Our Next Ambassador Call**

  **- Wednesday, October 4, 2006**
- ✓ **Questions?**

# Back Up Slide

# Ambassador Recruitement

- ✓ **Current Number of Ambassadors as of September 19, 2006**
  - 146 Active Ambassadors
  - And having more individuals such as yourself!
- ✓ **Process for Applying to become an Ambassador**
  - Access an Application on the CRSC website (www.crsc.army.mil) under the Ambassador's Corner or from you!
  - Submit the Application by fax (703-325-1928) or by e-mail (save the application to your desktop, open your e-mail browser, attach the application and send to crscinfo@us.army.mil)
  - Once the application is received, the CRSC Ambassador "Welcome Letter" will be sent to the prospective Ambassador.
- ✓ **Active Ambassadors vs. Prospective Ambassadors**
  - Difference between prospective and active Ambassadors